



CARITAS  
FAMILY SOLUTIONS  
**Creating  
LOVING  
Homes**

# ANNUAL REPORT

# 2020

# DEAR FRIENDS of Caritas Family Solutions,

Thank you for your support of our agency during the past fiscal year. Fiscal Year 2020 proved to be one of profound challenge and profound determination. The challenge of facing a global pandemic, with all its complexities and uncertainties, was met with determination from our staff, volunteers, and supporters, helping us adapt the way we provide services while maintaining a level of excellent care.

In FY 2020, we responded to many challenges and needs facing our communities by increasing our programs' services. The following are just a few highlights. We had a record-setting year in the number of children we served in our Foster Care programs. We also had a record-setting year assuring safe permanency for children, whether the children stayed at their home in our "Intact Family Program," returned to their home after being in substitute care, or children who were adopted. We advanced our efforts to expand services at our Royal Heights road location in Belleville, with a major remodel that added counseling offices and expanded our St. John Bosco Children's Center. The additional "neighborhood" will add 10 to 12 beds for youth in care that need more intense treatment for their traumatic experiences. We also added another group home or "Community Integrated Living Arrangement (CILA)" to serve more adults with developmental disabilities.

Your continued partnership with us made this possible. Together, we mended wounds, stitched back together broken hearts, helped individuals get back on their feet, provided places of refuge, and ultimately changed lives. We are forever grateful for your support in helping us fulfill our mission; to create healthy relationships, loving homes, and strong communities.

Sincerely,



Gary Huelsmann, MSW  
Chief Executive Officer



Julie Reed Erickson, MBA  
Board Chairperson



Gary Huelsmann, MSW



Julie Reed Erickson, MBA



## FY 2020

### Board of Directors

Julie Reed Erickson, MBA, *Chair*  
Lisa McQuade, MBA, *Vice-Chair*  
Roy Whitley, MBA, *Treasurer*  
Jill Wenzel, *Secretary*

Matt Rakers  
Catherine Dalton  
Daniel Federico-Matsyik  
Susan Hoff  
Sean Ketcherside, MSF  
Joe Kalmer  
Gregg Korte  
Loretta Graham  
Percy Menzies, MPharm  
Alexis Moffitt  
Susan O'Malley  
Julie Pietroburgo, PhD  
Jason Powell  
Steve Telken, JD/MBA

# CILA Program Sees Increase in Demand

Throughout the past year, interest in our Community Integrated Living Arrangements (CILA) program has grown tremendously. Our CILA program provides adults with developmental disabilities the opportunity to live in a loving, caring home environment, where they can experience independence and community.

The effects and risks of COVID-19 are amplified for vulnerable populations, including the people with disabilities that we serve with CILA. This year, our CILA program, which includes six homes throughout Southern Illinois and the Metro East, is operating near capacity serving 20 clients due to this population's increased need. The need has been reflected in our referral numbers, as we now typically receive 5-7 referrals for individuals needing placement each month.

"Individuals with developmental disabilities don't always have a voice. Some have no family, no support system and the pandemic has made this population even more vulnerable," said Leontrez Dickerson, Director of CILA Operations. "At CILA, we become their family and it's our job to make sure they get the care they need."

Leontrez worked as a Direct Support Professional (DSP) for eight years and in 2017, became a Qualified Intellectual Disabilities Professional (QIDP) before becoming the Director of CILA Operations eight months ago. He has seen the impact the pandemic has had on our CILA program, and the clients we serve, first-hand. As the pandemic increased the need for our services, it also created staffing challenges at each of our CILA homes, all of which provide clients with 24/7 care.

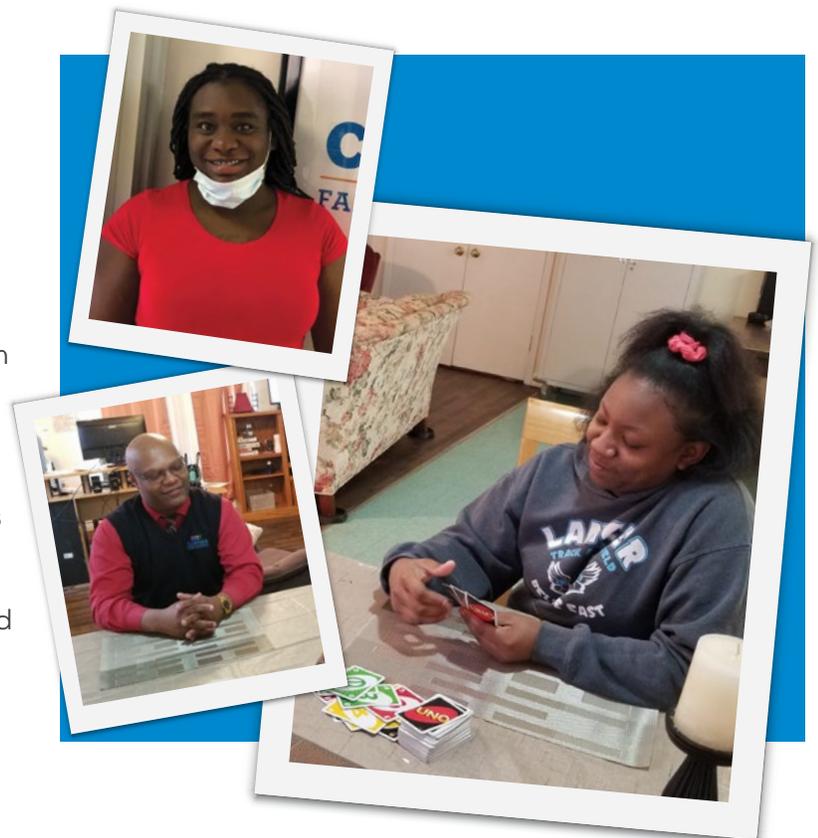
"We have a really amazing and dedicated staff which has truly been working around the clock this year," said Leontrez. "There have been so many instances where our staff has gone above and beyond to care for our clients. For instance, we had an individual who came in as an emergency case and she had no personal belongings. Our staff immediately worked together to make sure she had everything she needed, a pair of shoes, clothes, all of the personal items she might need. We've also had clients who tested positive for COVID-19, and our team would quickly rotate and find staff members who were able to safely

stay with that client and take care of them. It's been very inspiring to see."

Though the increased need has resulted in a strain on our staffing resources over the past year, it has also highlighted the need for these services. It will hopefully serve as an opportunity to grow the program and serve even more individuals.

"I would like to see more homes open this year," said Leontrez. "There is definitely a need for providers. However, to accomplish that goal, we need to find more people interested in joining our staff. We are currently hiring, and would love to have more people consider our Caritas family for employment."

If you or anyone you know might be interested in joining our Caritas CILA team, please go to <https://caritasfamilysolutions.org/join-our-team/>.



# FY 2020 FACT SHEET

## PROGRAM STATISTICS

Healthy relationships, loving homes and strong communities.



### Foster Care

2,260 children & their families served  
560,467 days in care



### Adoption

4 private adoptions  
134 foster care adoptions



### Clinical Services

3,181 counseling hours provided



### Fontebella Maternity Home

9 mothers served



### St. John Bosco Children's Center

53 children served  
13,436 days in care



### Senior Community Service Employment Program (SCSEP)

106 participants



### Intact Family Program

213 clients served



### Fox River Assisted Living Apartments

38 residents



### Community Integrated Living Arrangements (CILA)

20 developmentally disabled adults served



## BY THE NUMBERS

**\$32** MILLION  
FY 2020 Revenue

**\$40** MILLION  
FY 2021 Budget

**58** Counties Served

**500+** Employees

**271** Volunteers in FY 2020

**5,567** Clients Served

**90%** Programs  
**10%** Administration

## LOCATIONS



**Belleville:** Headquarters, Regional Office & St. John Bosco Children's Center

**Carterville:** Regional Office

**East Alton:** Regional Office

**Effingham:** Foster Care Office

**Mt. Vernon:** Regional Office

**O'Fallon:** Fontebella Maternity Home

**Olney:** Fox River Assisted Living Apartments

**Metro East:** Community Integrated Living Arrangement Homes

### Mission Statement

Caritas Family Solutions strengthens the social and emotional well-being of individuals and families in order to create healthy relationships, loving homes and strong communities.

[CaritasFamilySolutions.org](http://CaritasFamilySolutions.org)

# FINANCIAL SUMMARY for fiscal year ending June 30, 2020

Support and Revenue:	2020	2019	2018
Grants and Contracts	\$29,607,273	\$23,800,594	\$19,982,697
Program Service Fees	715,025	870,413	922,681
Contributions	1,192,292	980,131	673,467
Fundraising Events (Net)	83,778	107,006	97,744
Rental Income	360,645	368,949	257,262
Management Fee Income	—	—	8,064
Miscellaneous Income	120,247	15,194	997
Investment Income	59,046	82,208	76,066
Gain (Loss) on Sale of Property/Equipment	36,565	38,267	3,070
Net Assets Released from Restrictions	100,629	55,196	142,893
<b>Total Support &amp; Revenue</b>	<b>\$32,275,500</b>	<b>\$26,317,958</b>	<b>\$22,164,941</b>
Expenses:			
Program Services:	\$27,824,009	\$22,537,652	\$18,958,985
Management and General	3,068,275	2,741,272	2,372,007
Rental Expense	95,568	113,061	117,767
Fundraising	497,620	396,861	180,581
Total Expenses	31,485,472	25,788,846	21,629,340
Change in Temporarily Restricted Net Assets	(15,707)	(2,028)	(37,501)
Consideration Paid at Acquisition of Assets and Liabilities	—	663,574	1,061,862
<b>Change in Net Assets</b>	<b>\$774,321</b>	<b>\$1,190,658</b>	<b>\$1,559,962</b>
Assets:			
Cash and Cash Equivalents	\$5,292,405	\$1,116,865	\$420,146
Accounts Receivable (Net)	3,399,692	2,724,220	2,140,589
Pledges Receivable	—	5,000	15,000
Certificate of Deposit	126,772	123,762	120,841
Investments (at Fair Value)	1,039,732	833,951	732,704
Prepaid Expenses	299,398	276,951	255,889
Notes Receivable	—	50,000	—
Total Current Assets	10,157,999	5,130,749	3,685,169
Reserves and Client Deposits	154,819	145,640	153,100
Property and Equipment (Net)	8,925,045	8,672,741	7,233,353
<b>Total Assets</b>	<b>\$19,237,863</b>	<b>\$13,949,130</b>	<b>\$11,071,622</b>
Liabilities and Net Assets:			
Current Maturities of Notes Payable	\$339,677	\$1,152,754	\$1,012,822
Current Maturities of Paycheck Protection Program Loan	2,412,781	—	—
Current Maturities of Capital Leases	185,205	72,636	—
Accounts Payable	857,030	640,696	670,892
Accrued Salaries and Related Expenses	2,801,344	1,902,358	1,288,788
Other Accrued Liabilities	157,215	177,825	110,576
Deferred Revenue	251,584	—	—
Notes Payable, Less Current Maturities	5,275,580	4,663,468	4,108,817
Paycheck Protection Program Loan, Less Current Maturities	602,419	—	—
Capital Leases, Less Current Maturities	510,322	269,008	—
Net Assets: Undesignated	5,802,245	5,012,217	3,819,531
Net Assets: With Restrictions	42,461	58,168	60,196
<b>Total Liabilities and Net Assets</b>	<b>\$19,237,863</b>	<b>\$13,949,130</b>	<b>\$11,071,622</b>

To view our complete financial audit, please visit our website



# St. John Bosco Children's Center Completes Major Expansion Project

Caritas Family Solutions is pleased to announce that the expansion of its St. John Bosco Children's Center (SJBCC) is now complete. This \$1.4 million expansion project included many building upgrades, but most importantly, has allowed SJBCC to add an additional 12-bed girls' wing, also called a neighborhood, to the facility. The building will now have the capacity to serve up to 48 children who have suffered from severe trauma or neglect and need care from SJBCC. Mike Philbin, Caritas Director of Residential Services, said the additional space and resources were desperately needed, statewide.

"This expansion project really addressed three major concerns we have been dealing with as an agency," said Philbin. "First, there are no facilities for girls who need this intensive level of treatment in the southern two-thirds of the state which means children were being transported sometimes hundreds of miles away from their homes to receive the care they need. Second, it helps deal with the statewide crisis of kids who are getting stuck in hospital psychiatric wards beyond medical necessity simply because they have nowhere else to go. Third, we are seeing a tremendous need for this type of treatment option in Southern Illinois."

"This expansion will allow us to serve children who desperately need our care and would have nowhere else to go without it."

- Mike Philbin



In addition to the additional spaces for children who need treatment, the expansion project also included other improvements such as updating the heating and cooling in the building to a central HVAC system, an updated security and sprinkler system, upgrades to the front lobby, new family engagement and visiting spaces, as well as redesigned west and east wing entrances.

A medical suite was also added which will allow medical staff to perform necessary routine lab work in-house.

"I think the last year has certainly been more challenging for our entire staff than anything we have ever dealt with," said Philbin. "That's in large part because all of the ways that we would typically handle treatment for children who have experienced extreme trauma, and measure that success, were suddenly not possible. Suddenly, 85% of what we typically do to help kids therapeutically, we couldn't do because of COVID."

Philbin said his staff had to quickly adjust to changing circumstances throughout the year. During the peaks of the pandemic, there were times when the center was short-staffed by a third due to health concerns, quarantines, infection control protocols, and capacity restrictions. Many of the typical therapy sessions and service options children received had to be adjusted. To accommodate the changes, Philbin said his staff had to find innovative ways to provide more services virtually and continue meeting the needs of the children they serve.

"A huge part of what we do at St. John Bosco is provide stability for children, but of course, nobody in our community or society felt truly stable during the past year," said Philbin. "At Caritas, we truly believe that our challenges and struggles are opportunities to learn and grow, even in the face of pain and fear. In this instance, I do think it helped all of us who work here to have an even greater understanding of the anxiety and instability many of our youth have dealt with for many years. I am incredibly proud of our staff, and the efforts they took to ensure that kids still received the help they needed during this critical time, even when they were potentially putting their own health at risk. Seeing this expansion project completed is a reminder that, despite all of the challenges, we were able to get through this and grow as a program and an agency."

Philbin said over the past year, SJBCC's operating costs have more than doubled, making the need for donations more important than ever. To make a donation, go to [caritasfamilysolutions.org/donate/](https://caritasfamilysolutions.org/donate/).



## Our Mission

To strengthen the social and emotional well-being of individuals and families in order to create healthy relationships, loving homes, and strong communities.

## Our Vision

To be the premier human services organization committed to promoting a just and caring society reflective of God's love.

## Our Values

Respect • Innovation • Equity • Faith  
Integrity • Accountability • Collaboration

[caritasfamilysolutions.org](http://caritasfamilysolutions.org)



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