

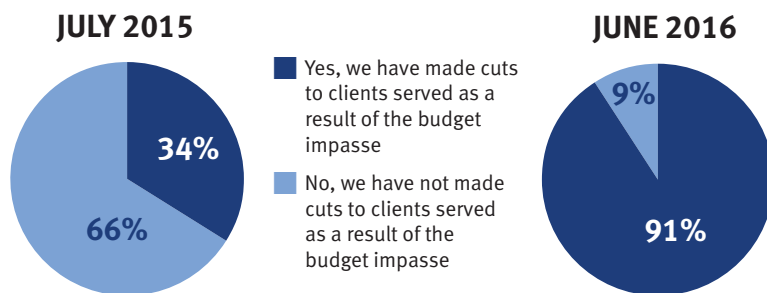
UNITED WAY OF ILLINOIS 4TH AGENCY STATE BUDGET SURVEY: HIGH LEVEL FINDINGS

The findings below were drawn from 429 responses to a survey conducted June 1–8, 2016 of human service agencies that receive state funding from every Illinois county. Almost two-thirds of agencies reported making service, programs, and/or operations cuts due to the budget impasse, up from 48% in January 2016.

OF THOSE AGENCIES:

91% of agencies have cut the number of clients they serve, leaving nearly 1 million of those agencies' clients in Illinois without critical services

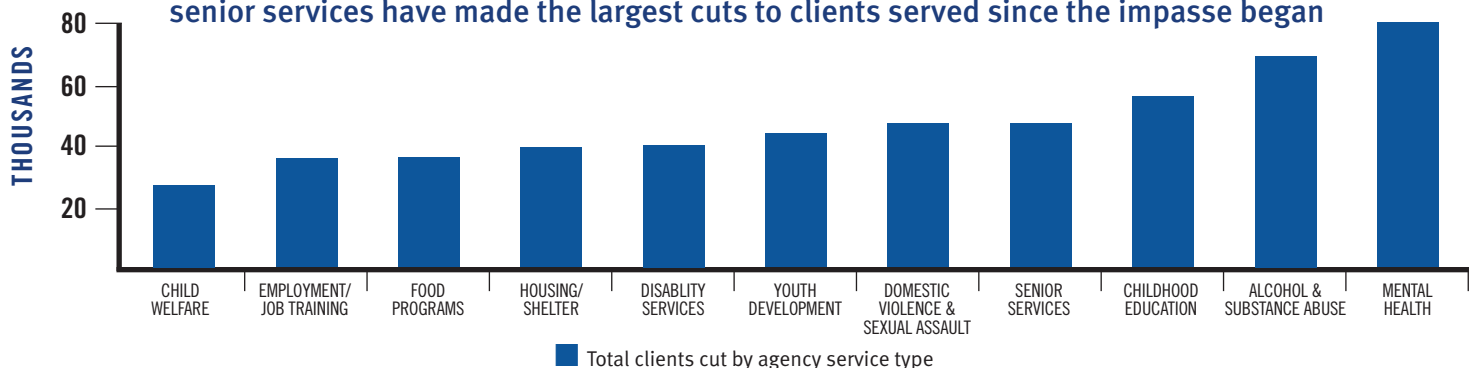
Of agencies reporting they had made any cuts, cuts to clients served increased from 34% in July 2015 to 91% in June 2016.



"The entire Community Youth Service Program was eliminated and has had many detrimental impacts to the neighborhoods served... Families have struggled to access resources, kids are not doing as well in school with tutoring eliminated and some families go hungry with food programs eliminated."

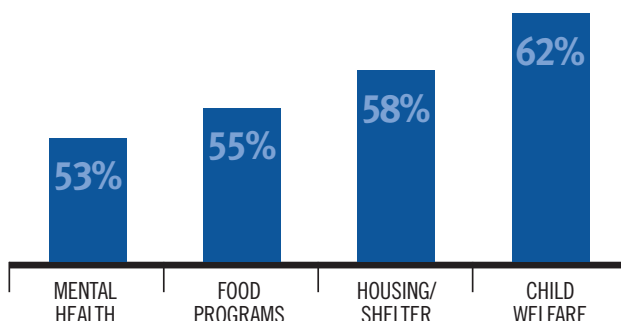
The Center for Youth and Family Solutions, a Peoria agency serving 20,000 clients

Agencies providing mental health, substance abuse, childhood education, and senior services have made the largest cuts to clients served since the impasse began



A majority of safety net and mental health providers indicate they could not meet the basic needs of their clients for the last year

Percent of safety net/mental health providers unable to meet needs of clients



"Because of the budget impasse, substance use disorder counseling and treatment has been denied to 203 individuals. Additionally, domestic violence counseling for survivors has not been available... Other prevention services (HIV, alcohol use) has been unavailable for 205 individuals. And the list goes on."

Healthcare Alternative Systems, a Chicago agency serving 6,500 clients

Sources: United Way of Illinois State Budget Surveys conducted July 13–20, 2015; January 6-13, 2016; June 1–8, 2016
Sample size: 388 (July 2015 Survey), 444 (January 2016 Survey) and 429 (June 2016 Survey)
Illinois human services agencies who receive state funding

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Agencies waiting for payment on unfulfilled contracts are owed on average \$525,000

Of all agency respondents taking measures to maintain operations as of June 2016:

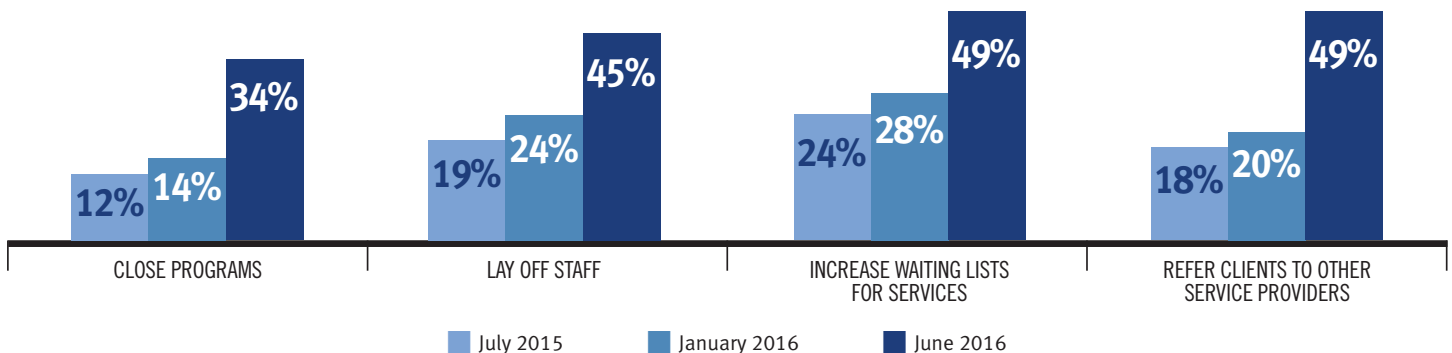
- 59% of agencies have **utilized cash reserves**
- 33% of agencies have **utilized lines of credit**
- Agencies have taken on **\$37,681,590 in debt**

“We have a line of credit with our current bank that we have been asked to pay back asap. The bank has given us 2 extensions already. We have been trying to find another bank that is willing to help us. **We have been denied help by 3 banks so far due to our financial situation** and the uncertainty of funds from the state. We continue to search for a bank that will be able to take on the transfer of our line.”

The Children’s Center of Cicero-Berwyn,
a Cicero agency serving 642 clients

54% of agencies report that they will have to cease services to clients in six months;
36% of agencies report they will close their doors in six months

Percent of agencies taking action in order to remain open has accelerated



“By the end of FY16, Metropolitan will be owed \$2.6 million from the state of Illinois for contracted services that have not been paid. In order to keep core services open, we have been forced to tap our own credit and serve as involuntary lenders to Illinois. **Our agency has already made the painful decision to discontinue Acute Community Services, Parents as Partners and All Our Kids programs.** If payment is not received by June 30, 2016, we will be forced to close four additional programs. More than 800 clients will lose services.”

Metropolitan Family Services,
a Chicago agency serving 68,435 clients

“If the budget impasse continues, we will **layoff over 300 staff, discontinue spending in our immediate region of \$2,000,000** and downsize our agency from a seven day a week operation to part time. **800 seniors will be impacted daily** if this continues.”

Senior Services Plus,
an Alton agency serving 21,474 seniors