



Catholic Social Services of Southern Illinois

Annual Report Fiscal Year 2009



Strengthening Families and Building Community





Diocese of Belleville
Office of the Bishop
The Most Reverend Edward K. Braxton

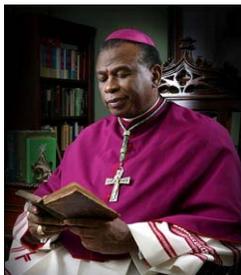
Dear Brothers and Sisters in Christ,

Peace be with you!

During the season of Lent and Easter we are each called to grow closer to the Lord and to be renewed in faith, hope, love, and service by the power of the Holy Spirit. The work of Catholic Social Services of Southern Illinois is an expression of that renewal in the name of our entire community of faith. It is an extension of the mission of the Diocese of Belleville, in “service to others”. When we generously show our love for our brothers and sisters who are vulnerable and in need of help by caring for them we make Christ present in the world. This witness of charity is at the heart of the mission that Christ gave to the Church. By means of a wide variety of services, Catholic Social Services makes it possible for the Catholic Church to proclaim to all our firm belief that God loves every man, woman, and child in our community, without regard to the difficult circumstances in which they might find themselves. God has created each one of us in His image, redeemed us by the Blood of Christ, sanctified us by the Holy Spirit, and called us to live our lives in a community of love and service.

As we go up to Jerusalem with Christ during Lent, we are spiritually renewed by prayer, fasting, and almsgiving. Our works of charity are in obedience to the command of Christ, “Do unto others as you would have others do unto you (Matthew 7,12).” During these very difficult economic times, when we ourselves have less, Christ continues to call us, as members of His Body, the Church, to support the life-giving work that others are doing in our name. The day to day work done by the staff and volunteers at Catholic Social Services of Southern Illinois help numerous woman, children, and men to experience the sheltering Love of God. As His Holiness, Pope Benedict the XVI has frequently said, “charity is the Christian difference.”

You and I must make the Christian difference in the lives of those who may be invisible to us, but who are visible every day to the workers at Catholic Social Services.



Prayerfully yours in Christ,

+Edward K. Braxton

The Most Reverend Edward K. Braxton
 Bishop of Belleville





Gary Huelsmann
Executive Director

Dear Friends of Catholic Social Services:

During this difficult financial time it is all the more important that we support strong not-for-profit organizations such as Catholic Social Services (CSS) in serving others in need. As you review the FY 2009 Annual Report you will get a glimpse of the very important work the agency does to assist individuals and families to overcome various types of adversity.

In my role as Executive Director of CSS, I always look out for efficient use of resources and that the programs are of high quality. CSS scores very high in both counts. The agency is one of most cost efficient of its size and scope of service in the state and region. In one case the agency ranked first in the State on performance scores for services to abused and neglected children. I know that supporters of CSS want to know that their hard earned resources are used well. The answer is, 'Yes!'

It takes commitment from the whole community to provide "hope" to so many of God's less fortunate in the Diocese of Belleville. Thank you to the staff of CSS for their daily commitment to quality services. I am also impressed by all the individuals who volunteer, whether in Regional Advisory Councils, as board members, as foster parents or in other activities. As Pope Benedict XVI said, "Charity is the greatest gift, it rejoices in the truth and the good of others." Please join me in enthusiastic support of the CSS mission by giving us your time, talent or treasure.

Sincerely,

Gary Huelsmann, MSW, LCSW
Executive Director
Catholic Social Services of Southern Illinois

Board of Directors Members FY 2009

Bob Mueller- Chairperson FY09	Roberta Lynch
Steve McGlynn-Vice Chairperson FY09	Joe McDonnell
JoAnn Pisell-Secretary FY09	Al Melone
Kevin McCarkel-Treasurer FY09	David Miller
Al Miller-Past Chairperson FY09	Mark Schafale
Mary Adeniyi	Doug Tompson
Fr. David Darin	New Members FY 10
Marge Francois	Barb Callandro
John Hudspeth	Consuelo Munoz
Norm Jacob	Kenneth Nance

Regional Advisory Councils

Belleville (Metro-East)

Mary Adeniyi
Sidney Adeniyi
Cindy Beabout
Mike Burnworth
Marge Francois
Roberta Meehan-Chairperson
Susan Reilmann
Tom Smith
Billie Gloria Turner
Rosella Wamser

Mt. Carmel (Eastern)

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Fran Cavanaugh
Jack Ciesielczyk
Henrietta Eckleberry
LeeAnn Holbrook
Shannon Hudson-Secretary
Rev. Tom Kramer
Mike McCullough
Dr. David Miller - Vice Chairperson
Doug Tompson
Rev. Chuck Trent

Carbondale

Laura Dreuth-Zeman
Gene Eisenhauer
Nancy Eisenhauer
Barbara Grace
Chuck Grace
Dennis Laake
Al Melone-Chairperson
Janet Molinarolo
Cheryl Patterson-Dreyer
Kappy Scates
Keith Snavely
Beth Spezia
Woody Thorne

Mt. Vernon

Anne Collier
Mary Ford
Kelly Hale
Mary Harlan
Jerilee Hopkins
Kelley Houseworth-Secretary
Roberta Lynch
Sherry Meadows-Chairperson
Gwen Randall
Pat Rettig
Jane Sanders
Deb Shaver
Vickie York--Co-Chairperson



Carbondale

Events

Over 400 guests attended the 5th Annual Charity Breakfast at St. Andrew's Knights of Columbus in Murphysboro on April 18, 2009. Personal stories were shared by foster parents, adoptive families, and advocates for the importance of the Awakenings program and the school and bilingual counseling. Participants were given an opportunity to make a donation for the agency. All donations received will be used throughout the Southern thirteen counties in Illinois. The cost of the breakfast was covered by the Business Underwriters. Many thanks to all involved who made this annual breakfast a successful event.



Statistics

Staff

- Full Time: 23 employees
- Part-time: 9 employees
- Volunteer/Intern: 4,960 hours

Services

- *Adoption*: 12 agency wide adoptions
- *Foster Care*: 161 children served
- *Counseling*: Avg. of 110 sessions per month
- *Bi-lingual Counseling*: 120 total sessions
- *School Counseling*: 300 hours at 3 different schools
- *Awakenings* : 109 graduates since 2006

Mt. Vernon-Regional Office

FY09 Recap

Fund-raising, friend-raising, information sharing and support: these are simple but powerful words that set the tone for the Mt. Vernon Regional Advisory Council (RAC) in FY09. Members of the RAC set out to develop practical goals for the year: reinvigorating the Council and setting clearly defined goals; establishing annual fundraising events that can meet or exceed previous years' totals; taking action on a CSS Staff suggestion to benefit the foster children in our program. Collaboration and partnering with the CSS staff, and the communities served by this regional office would be important in achieving these goals.

Events



One of the major fundraising events for the RAC was a golf scramble. "Tee-off for Kids' Sake," was held at Green Hills Golf Club in Mt. Vernon, Illinois on April 24, 2009. The day was a great success.

Community businesses showed support by sponsoring a golf hole or cart; RAC members and CSS staff worked together as hosts/hostesses the day of the event; 80 golfers enjoyed an early spring round of golf. Plans are already in place for the second annual golf scramble; it will be held on April 23, 2010



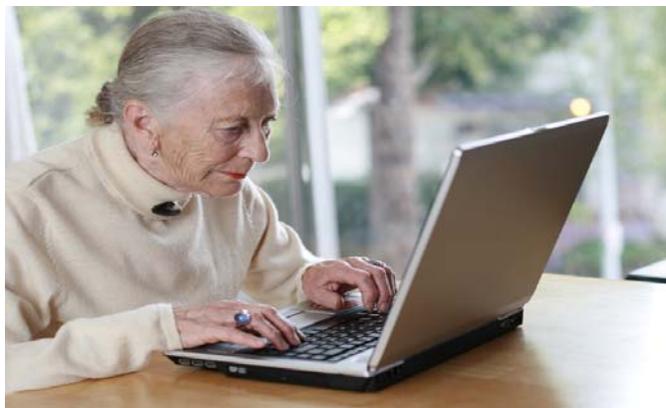


Mt. Carmel– Eastern Region

Senior Aides FY 09 Recap

The CSS senior employment program was impacted tremendously in fiscal year 2009 by growing unemployment rates and uncertainty in the nation's economy. As a demographic group, senior citizens trying to help themselves by working, suffered from the same biases as in years past, but now the competition for what had been second jobs became brutal. Fortunately for CSS and for persons in our twelve county employment program area, USDOL provided stimulus money to allow us to work with and added 27 seniors in 2009, and has now come up with an added supplement to allow us to work with yet an-

other 40 seniors in 2010. The program is forecasting being able to assist up to 150 seniors working in and providing \$750,000 worth of assistance to 80 not-for-profit organizations throughout the program area.



Belleville-Metro East Region

Events

Each Christmas season CSS organizes a **Secret Santa Program** to provide gifts for the foster children under our care, and other selected needy children and families. We operate this program in three of our regional offices: Metro-East (Belleville area), Carbondale, and Mt. Vernon. The program provides a way for people in the community to help the foster children in Southern Illinois who normally don't have much of a Christmas. It is an anonymous program where the Secret Santa does not know who they are sponsoring and the children do not know who their Secret

Santa is. CSS serves as the program focal point, matching hundreds of kids with caring Secret Santa sponsors who deliver their donated gifts to fulfill the wish lists of foster children. Thanks to the generosity of numerous donors and the committed volunteers, the CSS Secret Santa program served over 600 foster/needy children and more than 40 needy families in Southern Illinois in 2008. Our Volunteers, who donated more than 400 hours, helped assemble and distribute clothing, toys and other gifts (with an estimated value of perhaps \$50,000) to so many needy children and their families.

Christian Service Award 2009: The Metro-East Regional Advisory Council hosted the 19th Annual Christian Service Awards Benefit Dinner on May 1, 2009, at Albert's Banquet Center in Belleville. Approximately 220 guests attended the dinner and award program to recognize the accomplishments of the three recipients: Dennis Dengler, of Belleville, Ruth Lager of Aviston, and Mike Kish of Columbia, Illinois. The event raised more than \$24,000.



Programs and Services



Our Services: Catholic Social Services (CSS) provides comprehensive adoption services, regular, treatment, and specialized foster care, the St. John Bosco Children's Center, individual, family, and school counseling, senior employment services, senior assisted living management, and referral services throughout Southern Illinois.

Foster Care



Catholic Social Services Foster Care Program ranked first in the state for foster care performance all four quarters in fiscal year 2009. Foster Care is temporary, with a goal of permanency for all children in care. Through the diligent work of our foster care staff, our greatest achievement is that children served in foster care reach permanency in their life, through successful return to the home of their birth parent, adoption, guardianship, or other permanency goal. In FY09, at all of our locations, we have reached permanency for 344 children.

Clinical Services

The clinical services program at Catholic Social Services provides individual, couple, marriage, and family counseling to those in need in southern Illinois. In addition CSS provides counseling services through Project Rachel (post-abortion) and the Ryan White Foundation (HIV/AIDS). CSS counseling is one of the leading providers in the southern region for the statewide Trauma Initiative, providing clinical trauma recovery services to our clients.

In the Carbondale Region, a special focus has been on the Awakenings program. Awakenings serves both adult and juvenile offenders in the court system.

Catholic Social Services Clinical Services is credentialed with 17 insurance panels and continues to add more.





Adoption-Carter's Story

“The Day Our Prayers Were Answered”

Young and determined but yet we sat empty-handed (but only for a season). Our names are Jeffrey and Ashley Herrmann, and we were not the typical couple looking to adopt a baby. My husband was 27 and I was 25 years old and we were confident that God was directing us towards adoption. We had never been told that we couldn't conceive and have biological children, but I have a medical condition that requires me to take routine medications that could potentially harm a fetus. Thus, we prayerfully made what we felt was the most responsible decision and decided to pursue adoption. We became intrigued by several adoption agencies one of which was Catholic Social Services. It was clear to us that God was pointing us towards CSS.

After having our home study updated, meeting with a marriage counselor, attending an adoption class, creating a family scrapbook, and writing a birthparent letter, we were finally ready to go into the birthparent book to be matched with a family. Four months passed with no calls. We were desperate to open our hearts and home to a baby and call him/her our own!

Finally, the day arrived and I unexpectedly received a call on my cell phone saying that we were one of three families that a young, 16 year-old birth mom had picked. Immediately, our faith in the Lord overtook any fear or doubt that Satan tried to bring into our minds.

We were the second of the three families to be interviewed. Before we even entered the room, God gave us confirmation that this was to be our son. Of the sea of baby footprints stamped on the walls of

the maternity floor, my attention was directed to one of thousands of footprints, which had the name Carter next to it. That was the name we had decided on just three days prior to receiving the call. Approximately an hour later, our adoption worker called my cell phone and said that the birth mom had one more question for us. I turned to my husband and said, “She is going to ask us if we will be the parents of her baby- I just know it!” Her face then lit up as she said, “I called you back to ask you and Jeff if you would be the parents of my baby?” All at once, we all began to cry tears of joy. There was not a dry eye in the



room. She handed us our healthy newborn son for the first time. It was by far the greatest moment in our entire lives! His name is Carter Thomas Herrmann and he weighed 7lbs 2oz and was 19 inches long.

In conclusion, our adoption story has been a dream come true and nothing short of a miracle. Also, we must add that the openness of our son's adoption has been a total blessing. We were blessed to meet both of his birthparents together and have his birth mom and her parents for Christmas this year. We are very eager to go on this adoption journey again with Catholic Social Services when our son turns a year old.

Love and Blessings, Jeffrey, Ashley, and Carter



Programs and Services



St. John Bosco Children's Center

Named after the 19th Century Italian priest, St. John Bosco Children's Center serves boys and girls ages 6-12 through a long-term treatment program. The Center operates 24 hours a day, 365 days a year and is the only of its kind in southern Illinois for 6-12 year old children. It has provided a safe-haven to many hundreds of children since its inception. Typically, children are placed at St. John Bosco Children's Center when they have been the victims of serious abuse and/or neglect, or when they have an emotional condition that is too se-

vere for them to succeed at home or in a foster home.

While at the Center, children receive individual therapy, group therapy, and family therapy as needed. During their stay children have access to healthcare, educational opportunities, recreational opportunities, properly balanced meals and receive the care and attention of dedicated, well-trained, professional staff. The St. John Bosco Children's Center served 20 children in FY09.

Fox River Assisted Living Center

Family and Friend Picnic

The Fox River Family and Friends Picnic took place on August 14, 2009. Fox River Apartments has one large picnic per year with family and friends with the assistance from the local board, South-eastern Illinois Residential Organization, and the service provider, Catholic Social Services. This year's theme was a Mexican Fiesta. There is always a large crowd at this event, and plenty of fun to be had by all.

Streamers, colorful decorations, and Mexican flare surrounded participants in a sea of red and yellow south of the border style. Cactuses were loaned to the event by Ivy's Cottage in Olney to be centerpieces for the tables. Illinois Gymnastics team in Olney was gracious enough to provide entertainment for the evening.

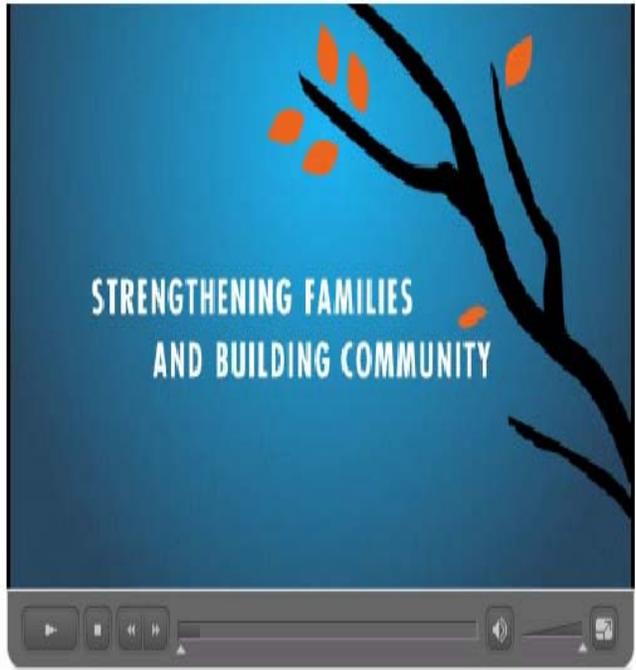
The Family and Friends Picnic is just one of the many events we use to enrich the lives of the many individuals that call Fox River Apartments home.



Media Center

New Agency DVD

Catholic Social Services has a new agency DVD. The DVD features stories and experiences from families that we have served. In this short segment you will see just a few of the faces of CSS. Through their stories you can begin to see what our mission as an agency truly is. You can access the video on our website at www.cssil.org or through our facebook page. If you would like to request a hard copy of the DVD, please call any of our agency offices.



Fan us on

You can now access CSS on facebook! Feel free to visit our site at facebook.com and search for Catholic Social Services of Southern Illinois. Facebook allows us to feature our agency photos, events, and information for those interested in learning more about CSS. As a facebook user, you can contribute to the agency by posting your comments and feedback about our events and services. To access our facebook page you must be a facebook user. If you are already signed up for facebook, you can become a fan of our agency and begin receiving additional updates and information.



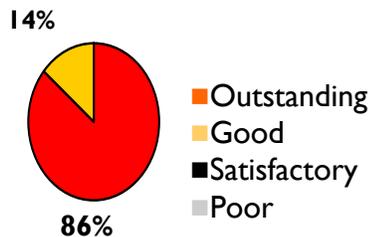
Quality and Achievements



■ The agency and the adoption program are accredited by the Council on Accreditation for Children and Families (COA).

■ Of the 936 standards set by the Council on Accreditation, 86% of CSS standards scored “outstanding” and 14% scored “good.” CSS received no “needs improvement.”

Council on Accreditation Scored Standards



■ Catholic Social Services meets all of the Better Business Bureau’s (BBB) Wise Giving Alliance Standards for Charity Accountability .

■ Between fiscal year 2005 and 2010, the agency had a 60% increase in revenue and expenses to respond to the needs of the vulnerable.

■ Catholic Social Services ranked 1st in the state for foster care performance for all four quarters of FY09. The ranking is issued by the Department of Children and Family Services. The rankings were given among 60 public and non-profit agencies in the state of Illinois.

■ Counselors at CSS have been trained by the leading national trauma recovery expert, Dr. Bruce Perry.

■ The CSS Adoption program is one of the largest in Southern Illinois. In addition to local adoptions, the Adoption Department is also certified through the COA Hague Convention to support international adoptions.

■ 100% of the residents surveyed at Fox River Assisted Living Facility are satisfied with the staff’s performance.

■ 98% of clients surveyed who received counseling services were happy with the service they received.

■ 100% of foster children surveyed feel that they are being helped while in foster care.

■ 96% of the children at St. John Bosco like where they are staying.

■ 94% of foster parents surveyed feel that Catholic Social Services meets their needs as foster parents.

■ Volunteerism hours in and for the agency were over 800 hours for the final quarter of 2009.

■ Catholic Social Services is a member of Catholic Charities of Southern Illinois, Catholic Charities USA, the Catholic Conference of Illinois, and the Illinois Catholic Health Association.

■ Catholic Social Services’ programs regularly score very high on performance. CSS often ranks 1st in the state on performance contracts.

■ Catholic Social Services of Southern Illinois, a proud United Way Member Agency



Audited Financial Data



Financial Data	2009	2008
Public Support and Revenue:		
Grants and Contracts		
Federal and State Agencies	\$9,026,635	\$8,180,015
Program Service Fees	910,248	891,293
Contributions	451,276	409,398
Fundraising	62,323	69,101
Investment Income	(37,501)	15,628
Miscellaneous Income	467	8,522
Net Assets Released from Restrictions	19,954	15,089
Total Unrestricted Public Support and Revenue	10,433,402	9,589,046
Expenses:		
Program Services		
Foster Care	\$6,332,147	\$5,776,645
Residential Treatment	\$1,411,324	\$1,264,339
Counseling	\$561,677	\$521,926
Senior Employment	\$530,376	\$564,415
Adoption	\$197,971	\$169,987
Advocacy and referral	\$12,174	\$13,560
Fox River	\$364,590	\$352,403
Management and General	\$879,699	\$833,104
Fundraising	\$55,187	\$50,665
Total Expenses	\$10,345,145	\$9,547,044
Net Change in Temporarily Restricted Net Assets	\$5,000	\$17,280
Net Change in Net Assets	\$93,257	\$59,282

Did You Know?

■ Catholic Social Services is one of the most efficient charity organizations in the area

■ We are supported by the United Way.

■ The Catholic Service and Ministry Appeal (CSMA) is an important funding source for our clients.

Administration and Fundraising Expenses
9%



91%

ASSETS:	2009	2008
Current Assets:		
Cash	\$717,333	\$390,053
Accounts Receivable-DCFS	\$443,499	\$333,855
Accounts Receivable-Other	\$43,037	\$193,665
Certificates of Deposit	-	\$28,110
Prepaid Expenses	\$38,952	\$43,596
Total Current Assets	\$1,242,821	\$989,279
Investments	\$121,859	\$114,614
Property & Equipment (Net)	\$335,839	\$361,147
Total Assets:	\$1,700,519	\$1,465,040
Liabilities and Net Assets:		
Current Liabilities:		
Accounts Payable	\$343,176	\$371,677
Accrued Vacation	\$407,020	\$236,297
Total Current Liabilities	\$750,196	\$607,974
Net Assets:		
Unrestricted	\$920,523	\$832,266
Temporarily Restricted	\$29,800	\$24,800
Total Liabilities/N.Assets	\$1,700,519	\$1,465,040





*Catholic Social Services
of Southern Illinois*
8601 West Main Street
Belleville, IL 62223-1719

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Catholic Social Services Regional Offices and Locations

**Agency Headquarters and
Regional Office
Belleville**

8601 West Main Street
Suite 201
Belleville, IL 62223
800-997-9702

**St. John Bosco
Children's Center
Belleville**

900 Royal Heights Road
Suite 1150
Belleville, IL 62223
618-688-1150

**Regional Office
Carbondale**

214 South University Avenue
Carbondale, IL 62901
800-997-9381

**Regional Office
Mt. Vernon**

219 Withers Drive
Mt. Vernon, IL 62864
877-277-3773

**Regional Office
Mt. Carmel**

120 West Fifth Street
P.O. Box 23
Mt. Carmel, IL 62863
877-263-3864

**Fox River
Senior Assisted Living Center
Olney**

1016 Parker Street
Olney, IL 62450
618-392-6168



 *Catholic
Social Services
of Southern
Illinois meets all
20 BBB Charity
Standards*

Proud member of
Greater St. Louis



Visit our website: www.cssil.org